

General policy on data processing and protection

Mêzon respects your rights when processing your personal data. This statement explains how we collect, process and use your personal data. This Privacy Statement sets out the general data processing and protection policy of:

Mêzon Famille

Address 1

Address 2

Who processes your Personal Data?

Mêzon processes your personal data (mere e-mail address for sending the newsletter if the person concerned has registered on our website). In this privacy statement, we use the personal pronoun 'we' to refer to Mêzon. Mêzon is responsible for the processing of your personal data, described and explained in this declaration. We only process personal data and we only allow personal data to be processed if this is necessary to perform the tasks assigned to us. We always process the data in accordance with the provisions of the General Data Protection Regulation (GDPR), and with the provisions of the federal and Flemish regulations on the protection of natural persons with regard to the processing of personal data.

If you have general questions about how we process your personal data, please contact us at info@mezon.be.

When do we collect and process your personal data?

We collect and process your personal data when you request one of our services or contact us in connection with the services we provide. We may also process your personal data if you ask us a general question.

It is also possible that a decree or the government may draw up a regulation whereby we grant you a benefit or a disadvantage without you taking any action yourself. We then need to process your personal data to determine whether you are eligible for that benefit or whether we need to impose a disadvantage on you, such as a fine.

What data do we process about you?

We process your personal data. This is the data that identifies you or establishes a link with you as a natural person (e.g. your e-mail address).

Which data we specifically process depends on the services we offer and provide. In most cases, it is data that we need to examine whether you are eligible for our services. These data are defined in the regulations for the service. In addition, we process your identification data so that we can provide our service to you.

How do we collect and process your personal data?

We use two methods to obtain your personal data.

We can request data directly from you or you can register online via the newsletter.

What do we process your personal data for?

The purposes for which the Flemish Regulator for the Media (FRM) processes your personal data are the tasks with which the FRM is statutorily charged.

What are the grounds for processing your personal data?

We process your personal data for our tasks of general interest that are included in [the regulation](#).

How long do we keep your personal data?

The general rule is that your personal data are (allowed to be) kept only as long as necessary to provide the services for which they are needed. In practical terms, this means that as long as you make use of services offered by the FRM, your personal data will be processed. They are also retained afterwards, during the period in which FRM can be addressed for the services provided. That period is determined per task in the information management plan. After expiry of this limitation period, the data will in principle be deleted, unless it is decided that there is a general interest (historical, cultural or other) to keep them further.

Do we share your personal data with others?

Your data will only be processed internally.

It is possible that for certain punctual services we call on third parties who then act as processors. An overview of the processors that we use can be obtained upon request. In that case, it is possible that your data will also be passed on to these processors, but then only to allow them to provide us with the relevant service and always under the control of the FRM.

Sometimes we are also obliged to pass on data about you. This is particularly the case when we are required to do so by law or decree or when public authorities have the right to request data from us. It is also possible that another public authority has been authorised to request data from us.

Are your personal data transferred outside the European Union?

We do not pass on your data to countries outside the European Union or to international organisations.

To find out what the Mêzon is doing in this respect, please contact info@mezon.be.

What are your rights?

If we process your personal data in the context of the public interest, you can object to the processing of your data at any time. We will then weigh up whether your individual interests outweigh the public interest that we pursue with the processing. If we are no longer allowed or able to process your data, it will not be possible to provide you with the service or benefit to which you are entitled.

You can review the data we process about you at any time and, if necessary, have it corrected. To do so, please contact info@mezon.be. We will ask for proof of your identity so that your data is not disclosed to anyone who is not entitled to it.

If you believe that your data is no longer relevant to the processing and should therefore be deleted, you can also request this in the same route.

If you do not agree with the way in which the FRM processes your data, you can take various actions. You can address info@mezon.be. Furthermore, you can always submit a complaint to the competent supervisory authority.

General information

We have the right to change and adapt the policy. We always report changes and adjustments via the website.

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